



FMDB™ for ServiceNow®

Empower Business Decisions with Financial Insights in ServiceNow®

servicenow

**Built on ServiceNow
Solution**

Key Capabilities:

- Import and map IT costs from the general ledger and other data sources
- Data import templates
- Out-of-the-box cost models for ServiceNow workflow
- Unified financial data tables
- Configurable rules for direct cost allocations, cloud costs and labor rates
- Calculates high-value financial insights such as unit rates and TCO
- Automated data validation and tagging
- Captures internal and external labor costs
- Pushes financial insights directly into ServiceNow workflows and dashboards
- Drill down data to backup financial insights

Nicus FMDB™ is a groundbreaking product designed to centralize financial data and enhance technology costing on the ServiceNow® platform. FMDB, short for Financial Management Database, delivers a single source of truth for finance-approved and validated financial data in ServiceNow.

Improve Decision Making

Improve decision making with high-value financial data directly within ServiceNow applications. Better understand where to invest, where to stop investing, and which costs to optimize.

- Map costs to tangible capabilities to enable data-driven decisions
- Empower service and app owners to reduce unit rates and TCOs
- Expose underutilized resources to unload or redirect
- Understand the true cost of investment initiatives such as AI
- Drive reductions in capex and opex

Accelerate Time to Value

Increase the value of ServiceNow to all stakeholders with critical data not generally available or difficult to find.

- Give stakeholders a detailed picture of everything their spend delivers
- Mature the use of ServiceNow applications you have already invested in
- Easily access financial data through centralized data tables
- Leverage your internal expertise and investment in ServiceNow
- Free up your team from manually integrating financial information
- Quantify the value of your investments and their ROI for the enterprise

“Nicus Software’s FMDB extends our reach well beyond where we can go alone and represents the legacy and goals of the Now Platform.”

– Erica Volini, executive vice president, worldwide industries, partners, and go-to-market, ServiceNow

FMDB™ for ServiceNow

Align IT and Finance

Combine the operational data you already have in ServiceNow with CFO-approved financial data into a single source of truth.

- Capture internal and external labor costs to achieve accurate TCOs
- Identify orphaned, redundant, or under-utilized services and apps
- Layer on IT financial management applications
- Easily reconcile differences between finance and IT numbers with drill down data that connects back to the book of record

Workflow-Specific Applications

Beyond the foundational Nicus FMDB product that manages the centralized financial data, Nicus is developing workflow-specific FMDB applications for ServiceNow that layer on top of the Nicus FMDB product. Each FMDB application is built to provide enterprises with unparalleled cost visibility, helping organizations optimize their technology investments.

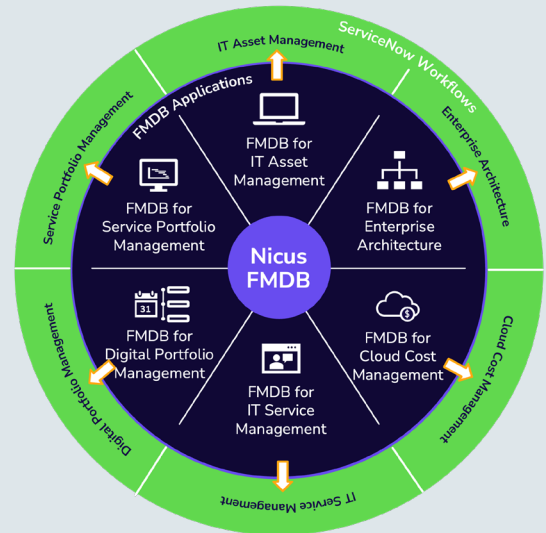


FMDB is comprised of a foundational application and a range of workflow-specific FMDB products that push relevant financial insights directly to ServiceNow workflows.

How it Works

For each workflow-specific product, FMDB works in a similar process

1. **Import** and map costs and other relevant data sources
2. **Configure** rules for cost allocations
3. **Run** the FMDB cost allocation
4. **Push** financial insights to ServiceNow workflows for stakeholder consumption



To find out more about Nicus FMDB and the range of workflow-specific FMDB applications, visit Nicus.com/fmdb

